



KNOW BEFORE YOU GO

Spirit Connections Caribbean Cruise October 31- November 7, 2009

How much time do I need to allow for embarking and disembarking?

For air arrivals and departures into Ft. Lauderdale and Miami it is recommended that guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (**October 31**) flights should arrive no later than **1:00 pm** into both Ft. Lauderdale and Miami and on the day the ship returns (**November 7**) flights should depart after **12:30 pm from Ft. Lauderdale and after 1:00 pm from Miami.**

Can I purchase transfers from the airport to the ship?

If you are arriving at the Ft. Lauderdale airport on the day of sailing you may add transfers to the ship for \$17 per person each direction. From Miami the transfers are \$30.00 per person each direction. These transfers are provided by Holland America and must be added to your cruise booking by **August 31, 2009. Flight numbers and details are required for your reservations.**

Approximate taxi cost from Ft. Lauderdale is \$12.00 and from Miami \$65.00. **Most passengers in our groups take a taxi from Ft. Lauderdale as it is faster and less expensive.** The last transfer from Miami provided by Holland America departs at 2:00 pm.

When may I embark the ship?

The ms Eurodam departs from Port Everglades at 5:00 pm. **Embarkation begins at approximately 11:30 am.** Lunch is served in the Lido café until 3:45 pm. Guests are requested to be on board no later than one hour prior to sailing time. The pier address is: **Port Everglades Ship Terminal, 2026 Eller Drive, Ft. Lauderdale, FL 33316.** For those driving, parking is available at **USA Parking, 2020 Eller Drive, Hollywood, FL 33316 (954)462-7287.**

Hotel Recommendations

For those arriving early – an airport hotel is approximately 10 minutes from the Port Everglades. Check websites like www.hotels.com or www.kayak.com for details

Making dining room reservations?

Dining for our group will be at 8:00 pm in the Main Dining Room. For a buffet style restaurant you can try the Buffet on the Lido Deck which is complimentary and attire is always casual. Complimentary room service is also available.

Reservation-Only Dining Rooms

As a delicious alternative to the main dining room, you might consider the following options:

Canaletto Italian Cuisine this specialty restaurant is no additional cost.

Pinnacle Grill Restaurant there is a \$20.00 per person charge for dinner and \$10.00 per person lunch charge for this wonderful experience.

Tamarind Asian Cuisine this specialty restaurant at the top of the ship has a charge of \$15 per person or with Rijsttafel the cost is \$20.00 per person-lunch is complimentary.

These elegant specialty restaurants are by reservation only which can be made onboard or pre-requested through Ship Services. **Call Ship Services to book at 800-541-1576**, have your confirmation number available and reconfirm once on board.

Can the dining room accommodate special diets?

Watching your salt, fat or sugar intake? Going vegetarian? Advise us at the time of booking, and we'll be happy to accommodate any special diets. Gluten-free or special medical diets must be pre-ordered a minimum of 60 days prior to sailing. Contact Worldview Travel for these special requests.

What's included in the Cruise Price?

- All meals, including room service, except in two alternate restaurants which have a nominal charge.
- Most entertainment & activities on board.

What's not included in the price?

- Air Transportation or transfers to the ship
- Shore excursions in the various ports
- On board: sodas, alcoholic beverages and bottled water, telephone calls or internet access service, spa treatments, laundry or dry cleaning, photographs, casino gambling, and \$10.00 per day gratuities.

We're bringing the kids; any special activities for them?

Absolutely! **Holland America's Club HAL®**, a special, fully supervised program for children 3 to 17, has lots of cool stuff for kids. For teens 9 to 12 and teens 13 to 17 there's miniature golf, pool and pizza parties, video games, disco, movies and more. Our chefs have even designed a special menu that has all their favorites including pizza, hamburgers, hot dogs, and fish 'n' chips. Club HAL will be open during our seminar times.

<http://www.hollandamerica.com/cruise-vacation-planning/ShipboardLife.action>

When can I reserve my Shore Excursions?

Parasailing, deep sea fishing, horseback riding, snorkeling and scuba diving are only a few of the many exciting shore excursions offered in every port. You can pre-request your excursions with your

booking number up to **5 days prior to sailing at:**

<http://www.hollandamerica.com/cruise-vacation-planning/BookShoreExcursions.action>

or call the **shore excursion desk at (888) 425-9376** before sailing, or make your arrangements when you board your ship – based upon availability. Please be prepared with your questions if calling. Pre-booking excursions is highly recommended.

Stateroom Amenities

All staterooms include: double closets, full length mirrors, extra-deep chest of drawers, safe, hairdryers, refrigerators, multi-channel music system, remote-controlled color TV, and DVD players in all cabins. Staterooms are equipped with both North American standard 110 volt and European standard 220 volt outlets.

May I bring my own liquor on-board?

Only wine and champagne are allowed.

Cruise Attire

Casual wear is appropriate for days onboard. For evening wear, count on two basic types of attire.

- Casual:** **dresses**, or slacks & blouse for women; sport shirts & trousers for men
- Formal:** cocktail dresses for women; suits & ties, or tuxedos for men

There are two formal nights and the rest casual. No self service laundry and ironing facilities are available. Full laundry services including pressing are available for a fee.

Ship Contact Information?

Your final documentation packet will contain detailed information including the phone number for your ship and Email address. The Internet Café is available for sending and receiving Emails. Wireless connections are available from a number of areas onboard for those who would like to use their own computers – but not in the staterooms. Charges of approximately 50 cents per minutes will apply for this services and will be posted to your ship board account. When using the Internet Cafe' you will be able to buy different minute packages onboard and is open 24 hours a day with ample computers available

Weather

Expected temperatures range from a low of 70° F (night) to a high of 85° F (day). It is advisable to Check the internet for up-to-date weather conditions

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